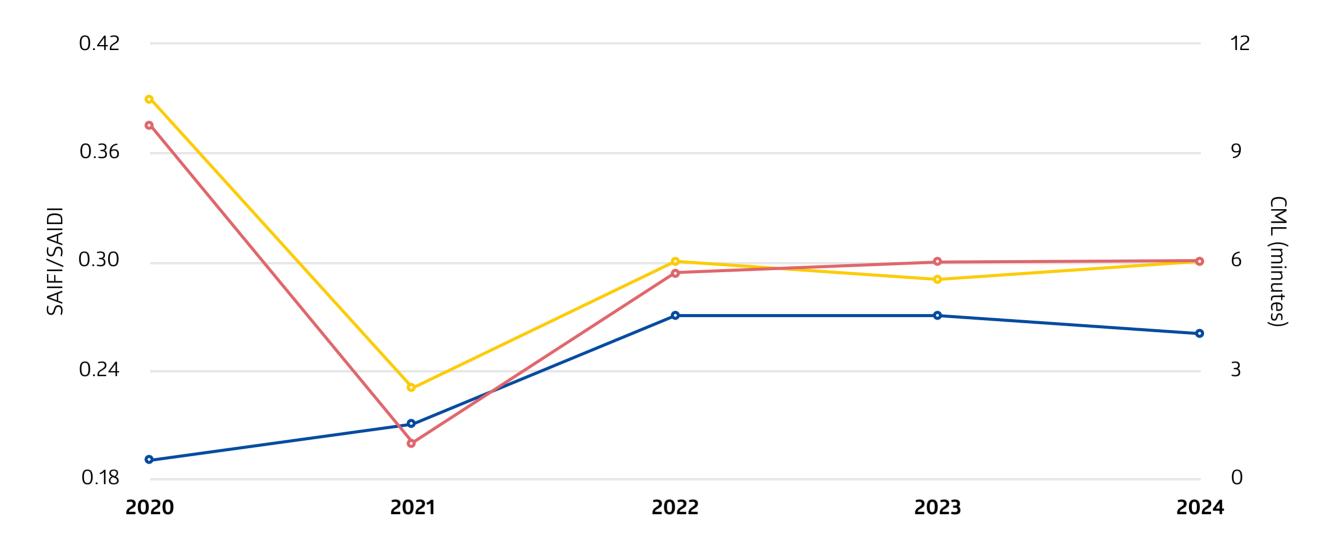


Availability and reliability – CLP Power Hong Kong Limited

Availability and reliability



- System Average Interruption Frequency Index [SAIFI]
- System Average Interruption Duration Index [SAIDI] (hours)
- Unplanned Customer Minutes Lost [CML] (minutes)
- 1. The numbers are derived by calculating the average of data from the most recent three years. For example, the figures under year 2024 are the 3-year averages of data from 2022 to 2024.
- 2. The 2018-2020 average Unplanned Customer Minutes Lost would have been about 0.9 minutes without the severe impact of Mangkhut in September 2018.