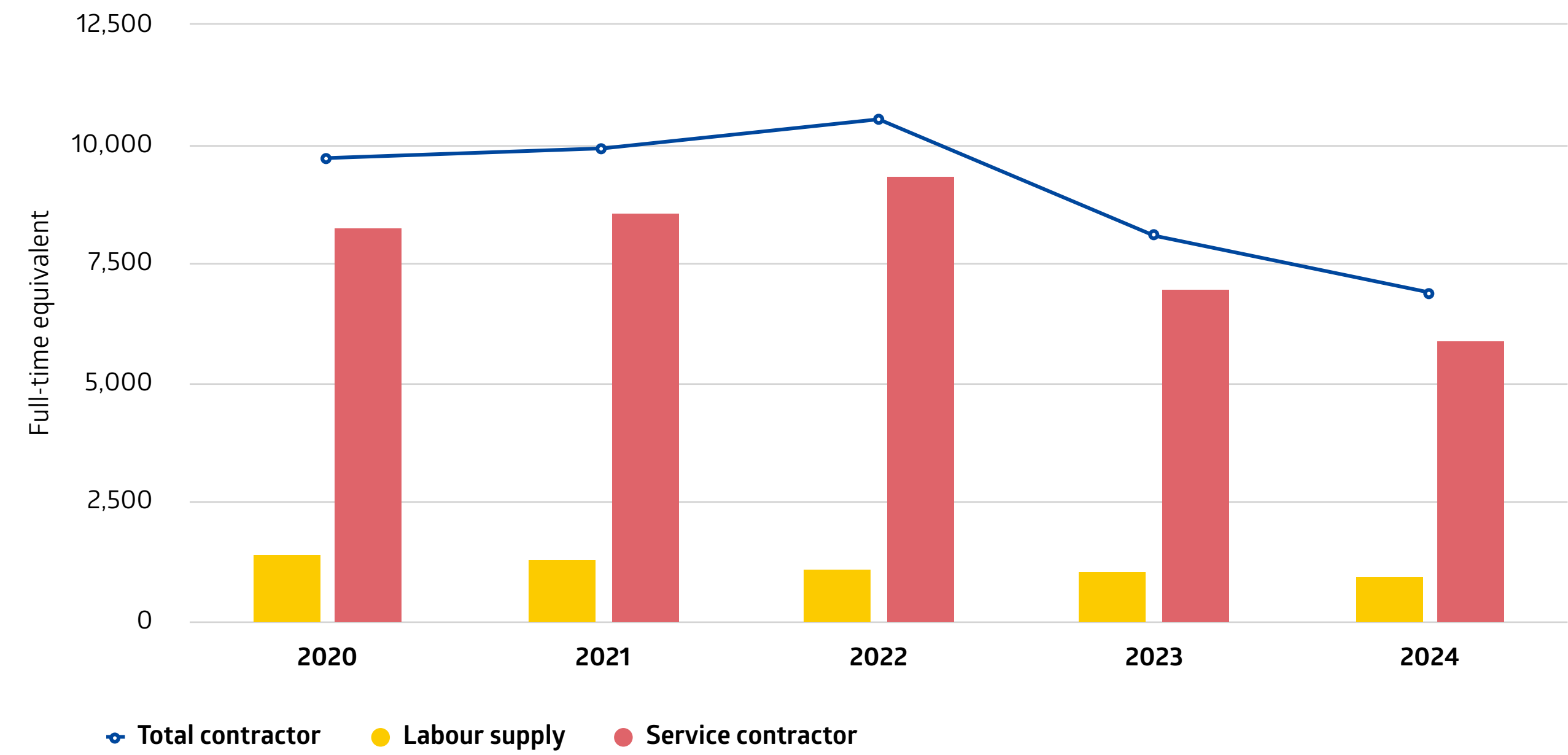


Contractor FTE and type

Group total



- 1. Numbers have been subject to rounding. Any discrepancies between the total shown and the sum of the amounts listed are due to rounding.
- 2. Labour supply refers to manpower supplied by contractor companies under labour supply agreements. Reporting is based on quarterly averages.
- 3. Estimated service contractor full-time equivalent (FTE) is calculated based on the number of man-hours incurred and market-specific average working hours.