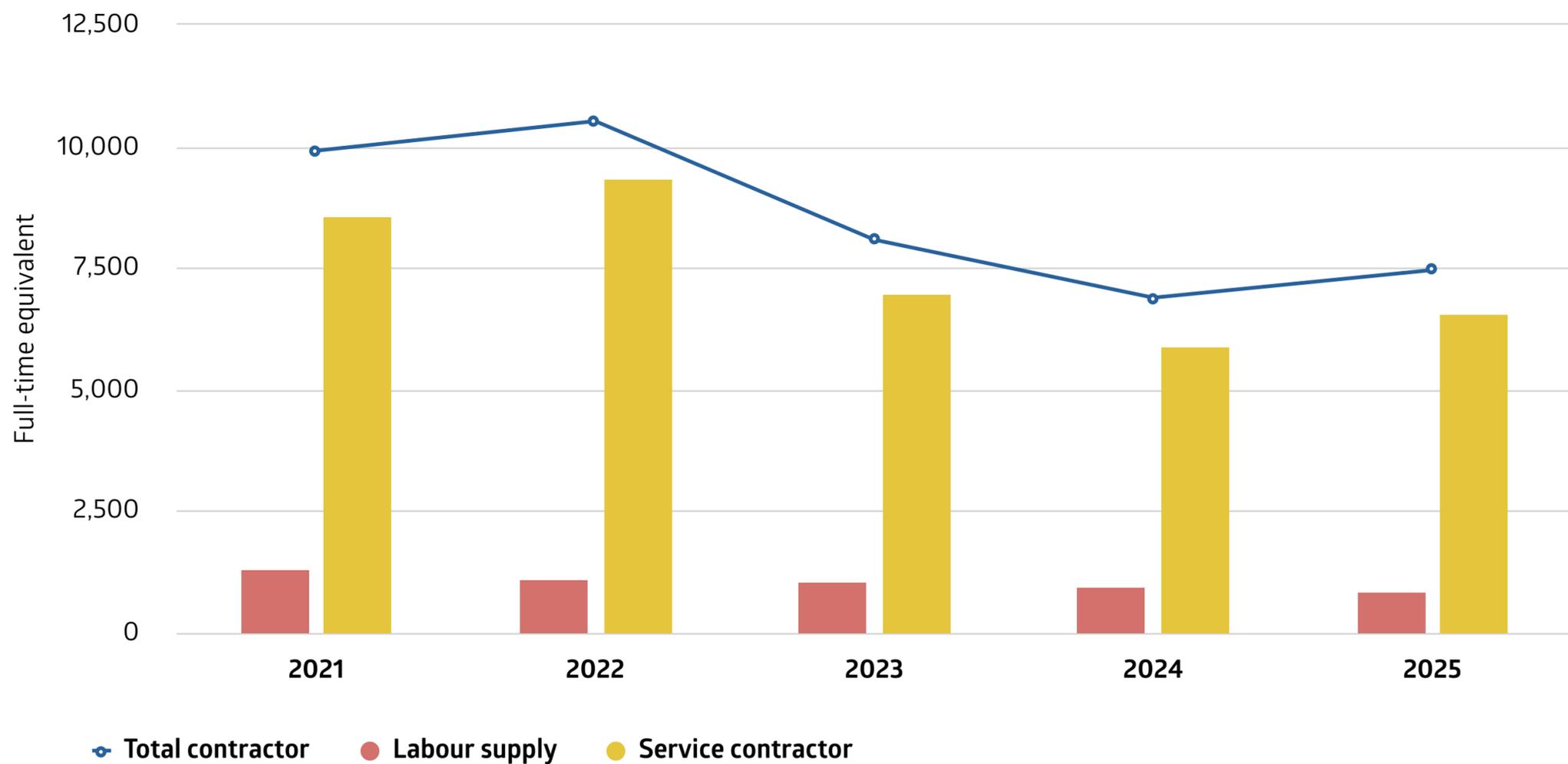


Contractor FTE and type

By contractor type



1. Refers to manpower supplied by contractor companies under labour supply agreements. Reporting is based on quarterly averages.

2. Estimated service contractor full-time equivalent (FTE) is calculated based on the number of man-hours incurred and market-specific average working hours.