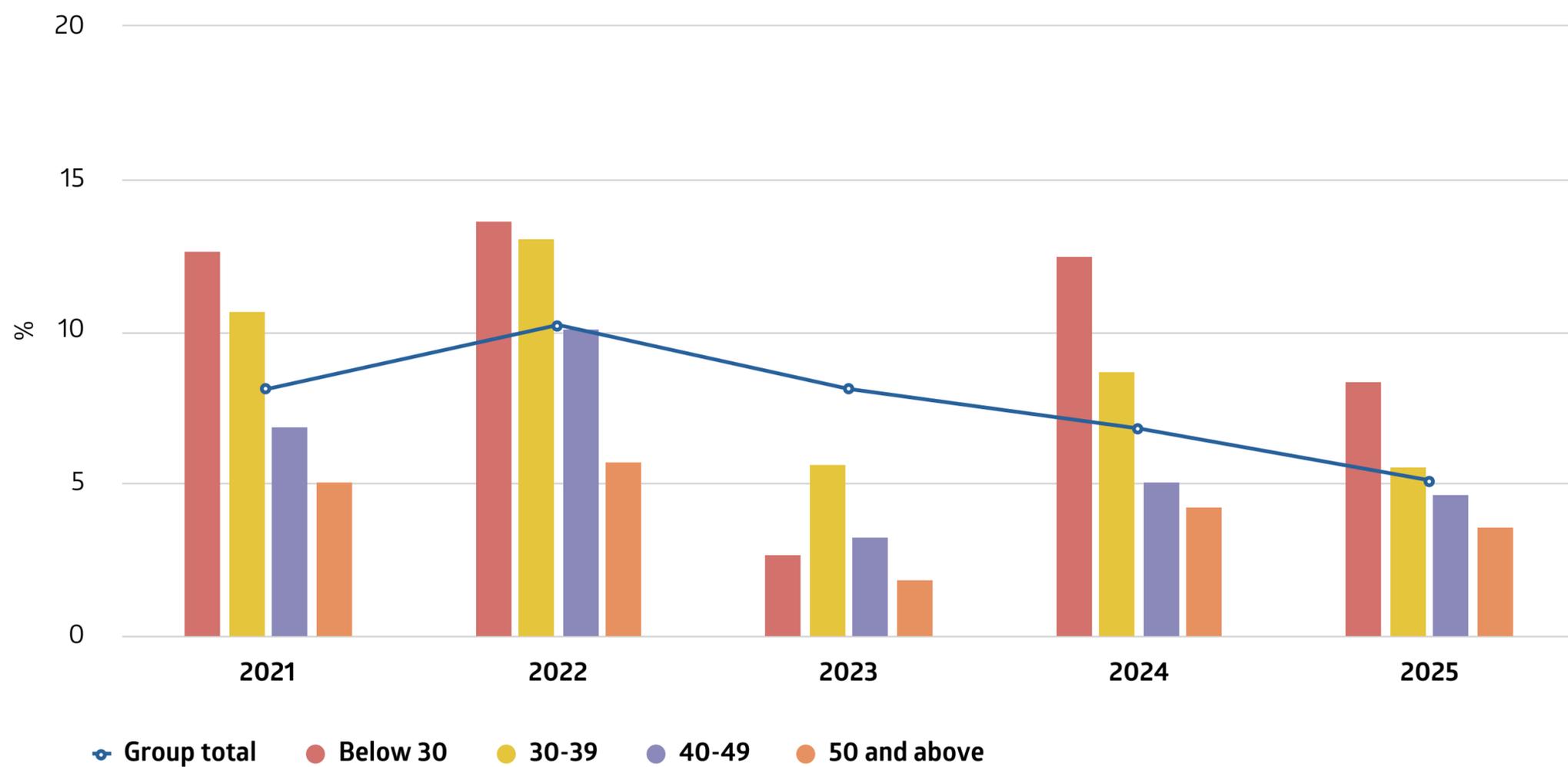


Voluntary staff turnover rate

By age group



1. Refers to employees leaving the organisation voluntarily and does not include dismissal, retirement, company-initiated termination or end of contract.
2. Includes permanent employees only, except for the Chinese Mainland where both permanent and fixed-term contract employees are included due to local employment legislation.